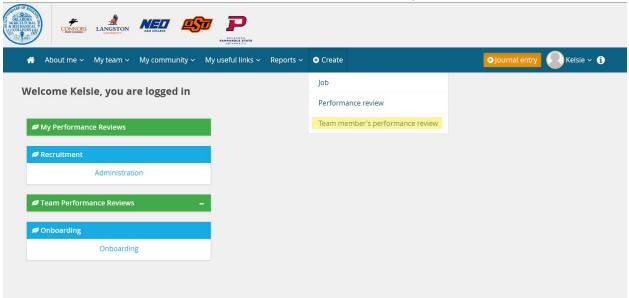


# PageUp Performance User Guide

# Supervisor Role, Performance Planning Process

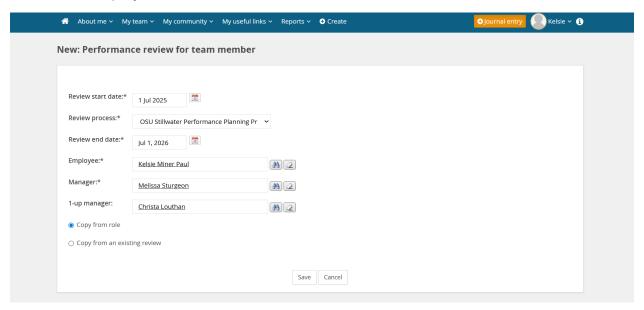
#### How to Launch a Review

- 1. Log in to talent.okstate.edu.
- 2. Hover over the "+Create" tab, and select "Team member's performance review."



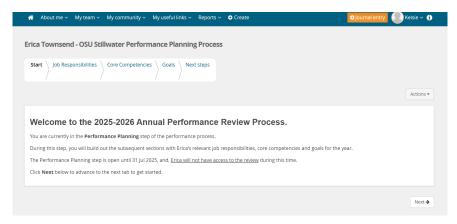
- 3. **Enter Start Date.** This date should be aligned with when the performance review period should start, for example, July 1.
- 4. **In the "Review process" drop down,** select the appropriate template from the options provided:
  - a. OSU Stillwater Performance Planning Process: This 365-day template is a performance management tool recommended to be used for a full evaluation period and is launched at the <u>beginning</u> of the review period for an evaluation roughly 250 days from the initial launch. See glossary for more details.
  - b. OSU Stillwater Condensed Review Process: This template is recommended to be used for employees who begin employment after the start of the evaluation period, or for a shortened review process that does not utilize the performance management tools of the longer template.
  - c. OSU Stillwater Initial Probationary Period Review: This template will be used to complete initial probationary period evaluations and should be completed prior to an employee's 90<sup>th</sup> day with the university.
  - d. OSU Stillwater No Self-Evaluation: This template is designed for areas that do not utilize an employee self-evaluation in the evaluation process.

- 5. Search for the employee's name using the binoculars icon. Please ensure that you select the appropriate employee by reviewing the email listed next to their name. You can use the eraser to remove a name from the employee field.
- 6. **Review end date:** The system automatically defaults to 1 year or 90 days, depending on the template selected.
- 7. **Supervisor:** name should populate but verify it is correct.
- 8. **1-up supervisor**: name should populate but verify is correct.
- 9. Always select "Copy from Role."
- 10. Save.
- 11. The employee will receive an email that the review has been launched.

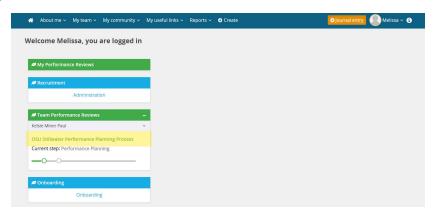


#### How to Complete the Performance Planning Phase

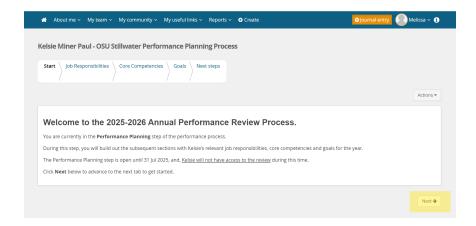
 If starting the review process immediately after launching, meaning job responsibilities and goals will be entered skip to "How to Update Job Responsibilities" section.



 If returning at a later time to start completing the review process, select the performance review you would like to work on by clicking the green text under the employee's name.

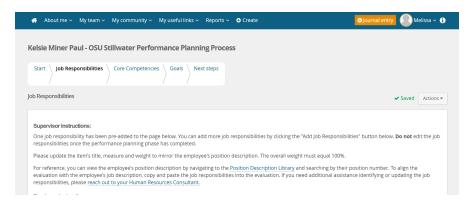


2. Read the **Start** tab guidance and then select the "**Next**" button to advance to the Job Responsibilities section.

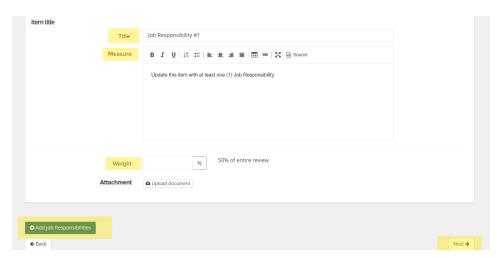


#### How to Update Job Responsibilities

 Read the guidance and begin by copying/pasting the job responsibilities. Please see the links and instructions on the "Job Responsibilities" tab to complete this task.



2. To add additional job responsibilities, select the "Add Job Responsibilities" button. Adjust the Weight Percentage to align with the job description, and ensure the total is 100%.

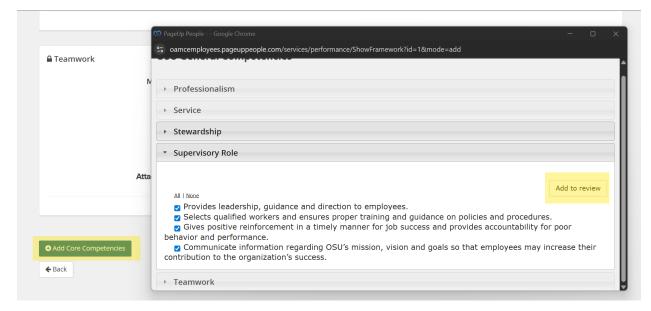


3. After all responsibilities have been created and aligned with the job description, select "Next" to advance to the Core Competencies section.

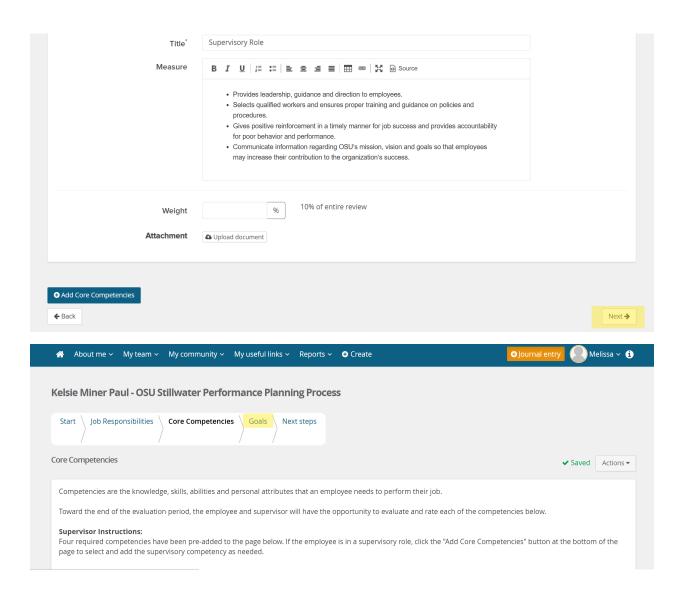
How to Update Core Competencies

The next section moves the process to the **Core Competencies** section.

 Review and follow guidance on the Core Competencies section. Four required competencies have been pre-added. If the employee is in a supervisory role, click the "Add Core Competencies" button at the bottom of the page, then select "Add to review" within the Supervisory Role to add the supervisory competency as needed.



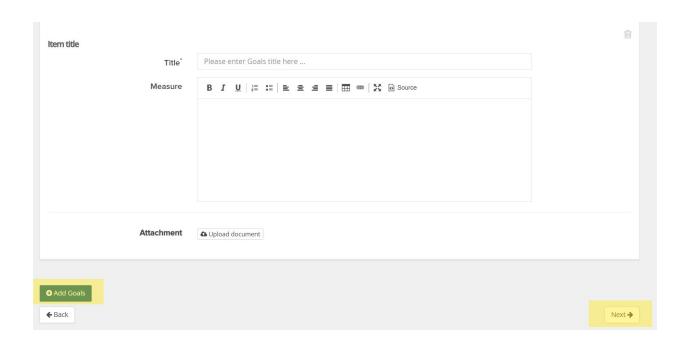
2. If you will be setting goals for the employee, push the "**Next**" button at the bottom of the page to proceed to the **Goals** section. If you are not setting goals for the employee, select the **Next Steps** section.



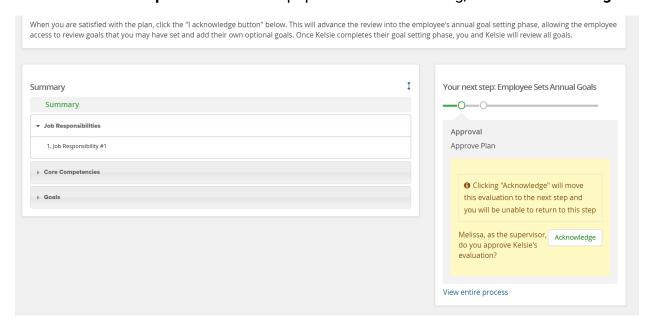
## How to Add Employee Goals (if applicable)

## This is an <u>optional</u> step.

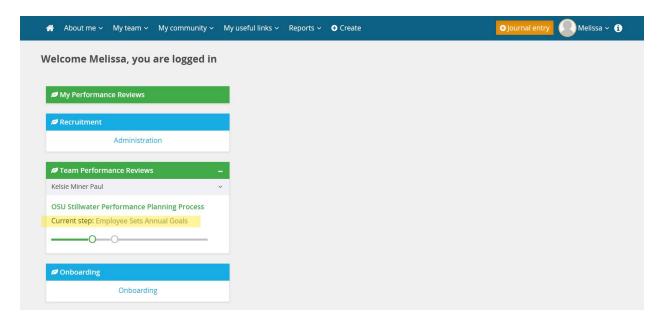
 Review and follow the guidance on the Goals section tab, then select "Add Goals" or "Next" if not adding goals.



- 1. Select "Next" once all goals (if applicable) have been entered.
- 2. The Next Steps section tab will populate. After reviewing, select "Acknowledge."

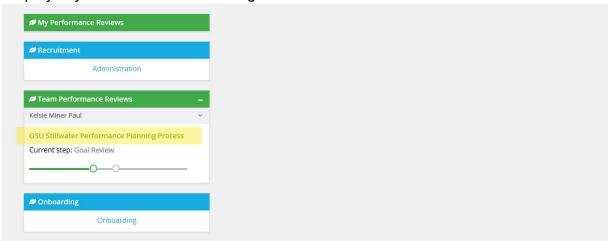


By pushing "Acknowledge", this will move the process to the employee to complete the **Employee Sets Annual Goals** step. If you expect your employee to set annual goals, please ensure they are aware of this expectation. After the employee has completed their section, the process will move back to the supervisor for the Goal Review step.



#### **Goal Review**

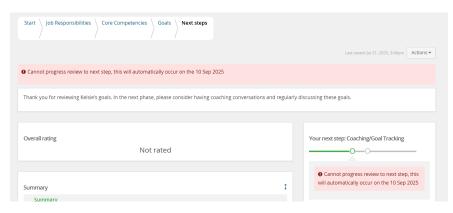
 The system will move the evaluation into the Goal Review phase automatically after 20 days. Select the green text under "Team Performance Review" for the employee you would like to review goals for.



2. Review the **Start** section tab guidance. Then view and assess the goals in the "**Goals**" section tab. Meet with your employee to discuss the goals that were set and use this time to make necessary edits.

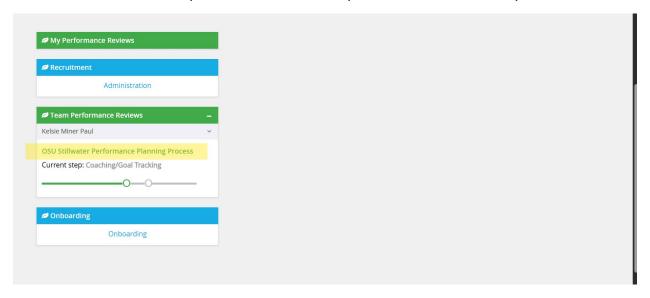


3. The evaluation will progress to the next step, Coaching/Goal Tracking, after 20 days.

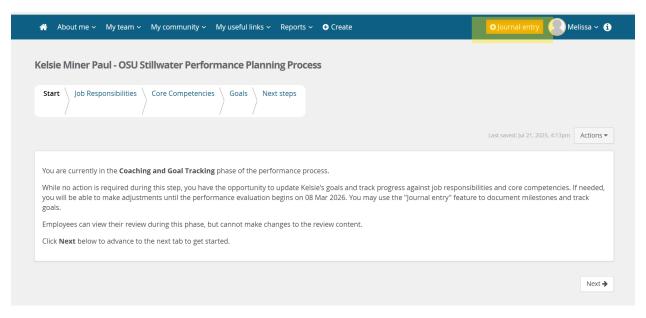


## Coaching and Goal Tracking

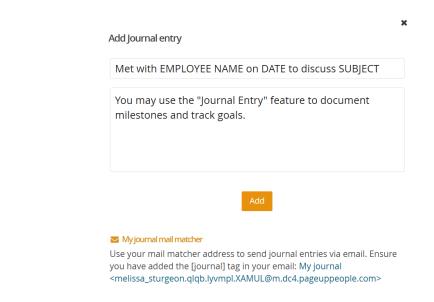
1. To start documenting coaching conversations and tracking goals in PageUp, please select the green text under the employee's name. This step will be available to the supervisor until the date posted on the "Next Steps" section.



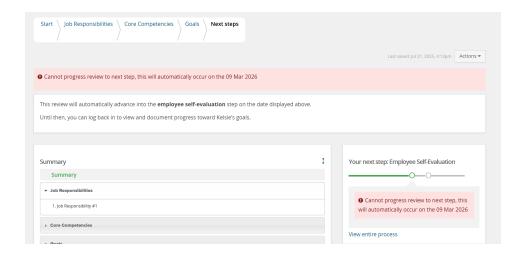
2. Review the guidance on the Start section tab. During this phase, you can update the employee's goal and make journal entries. Journal entries can later be linked to job responsibilities, core competencies and goals during the Supervisor Evaluation phase. Please note, only supervisors can update goals during this phase. Employees will not have editing access.



When adding a **Journal entry**, please ensure it is titled with the employee's name, date and subject. This will make linking to the correct employee evaluation easier during the Supervisor Evaluation phase.



4. Note, the Coaching and Goal Tracking step is set to close on the date identified on the screen. It will then advance to the employee self-evaluation phase.

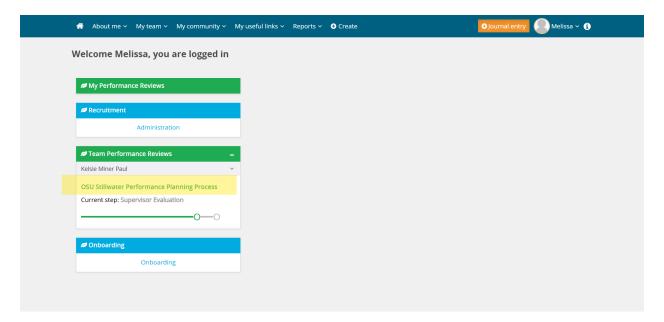


### **Employee Self-Evaluation**

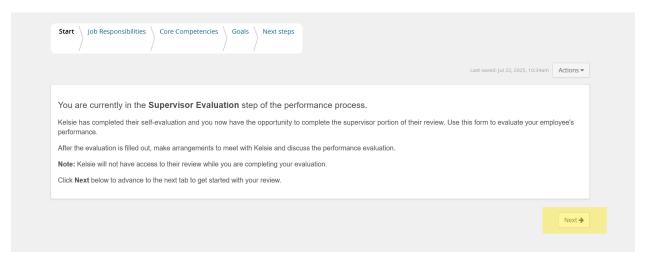
After the Coaching/Goal Tracking step, the employee will receive an email notifying them that they may launch the employee self-evaluation. This step will be available to the employee for 35 days. This can be accessed with a link in the email or through the talent.okstate.edu. The supervisor will not be able to access the evaluation during the Employee Evaluation phase.

## How to Complete the Supervisor Evaluation

You will receive an email prompting you to launch the supervisor evaluation. This step will remain available to the supervisor for 35 days. This can be accessed with a link in the email or at talent.okstate.edu. Select the employee's evaluation by clicking on the green text under the employee's name, within "Team Performance Reviews."

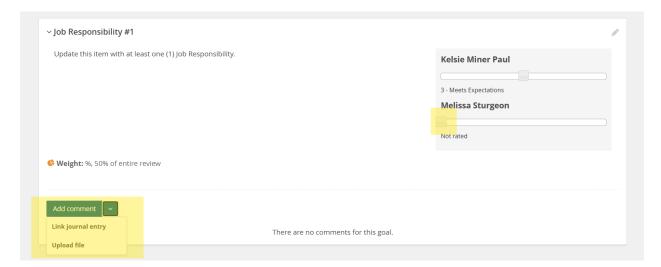


1. After reading the overview on the Start section tab, push the "Next" button.



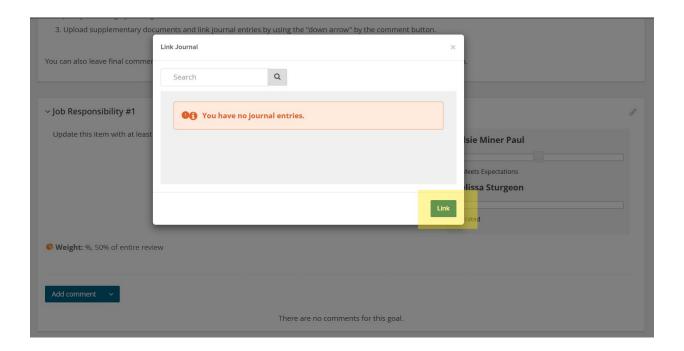
#### Rating Job Responsibilities

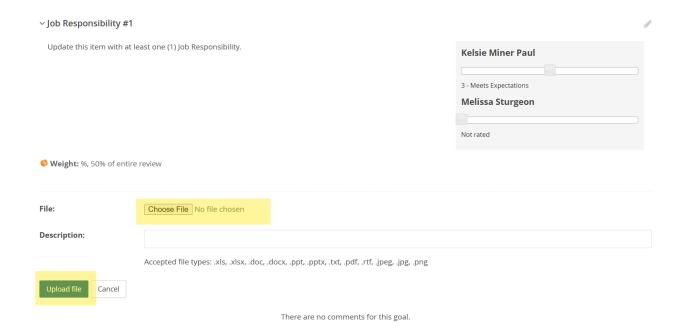
1. Follow the instructions as they are outlined on the **Job Responsibilities** tab. Rate each responsibility and provide a comment to justify the rating.



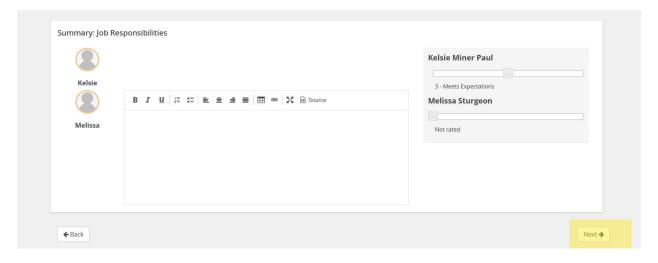
Journal entries, documents and files can be added to accompany a responsibility.

- Link journal entries by clicking "Link journal entry" with the down arrow next to "Add comment" and selecting the journal entry you would like to link and pushing "Link."
- You upload documents by clicking the down arrow next to "Add comment" and selecting Upload file, then pushing "Choose File" and selecting the file you would like to upload, then pushing "Upload file."



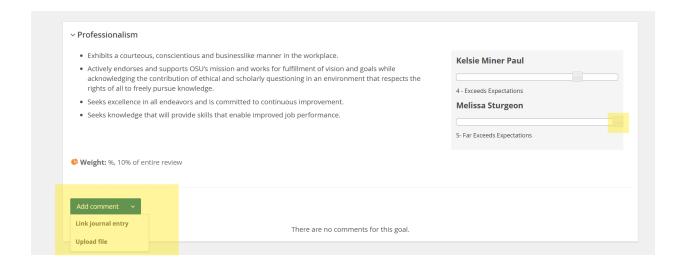


The very last rating is the summary of job responsibilities. Final comments may be left in the "Summary: Job Responsibilities" text box. The system automatically averages the scoring and cannot be altered by a supervisor or an employee. When finished, push the "Next" button to move on to rating the Core Competencies.



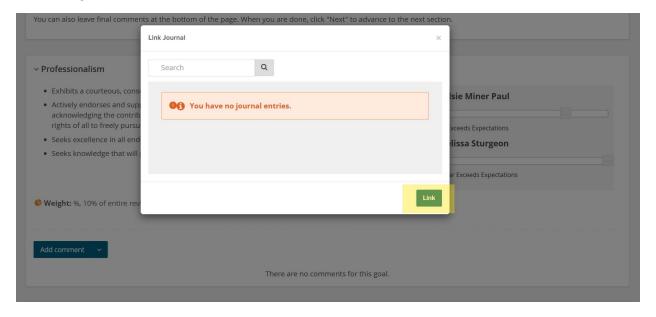
#### **Core Competencies**

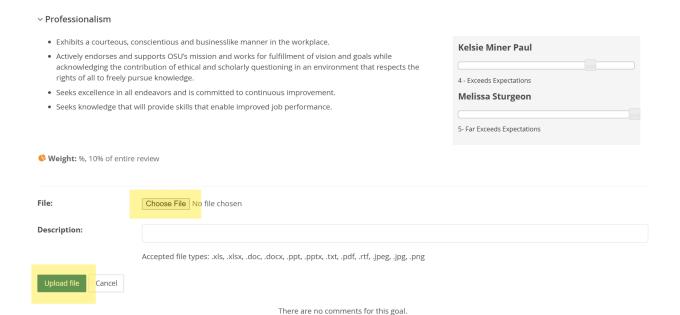
Please review the guidance on the **Core Competencies** section tab. Similar to the Job Responsibilities section, you will rate the employee on each core competency and provide a comment justifying the rating.



Journal entries, documents and links can be added to accompany a core competency.

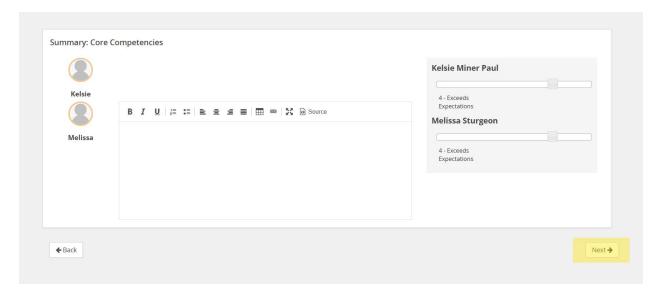
- Link journal entries by clicking "Link journal entry" with the down arrow next to "Add comment" and selecting the journal entry and pushing "Link."
- Upload documents by clicking the down arrow next to "Add comment" and selecting Upload file, then pushing "Choose File," selecting the file, then pushing "Upload file."





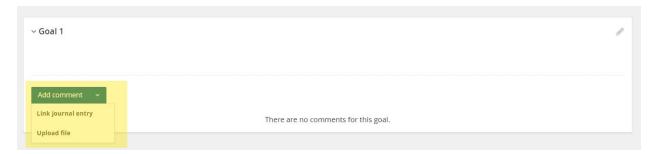
1. The very last rating is the summary of core competencies. Leave final comments in the "Summary: Core Competencies" text box. The system automatically averages the scoring, which cannot be altered by a supervisor or an employee. The weighted value of each core competency is set by the system. The Core

Competency section of the review accounts for 50% of the overall evaluation score. When finished, push the "**Next**" button to move on to Goals.

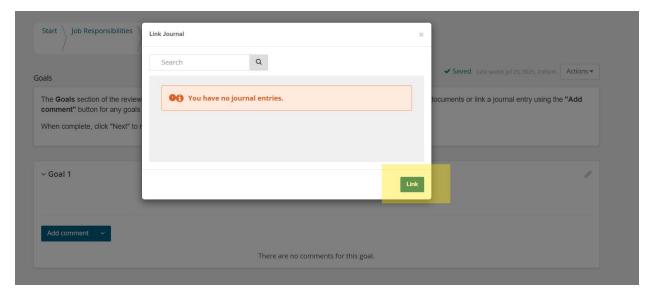


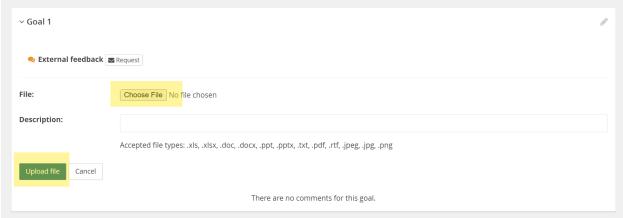
#### Goals

Review the guidance on the Goals section tab. Goals are not rated. However, you can include comments, link Journal entries and attach documents.

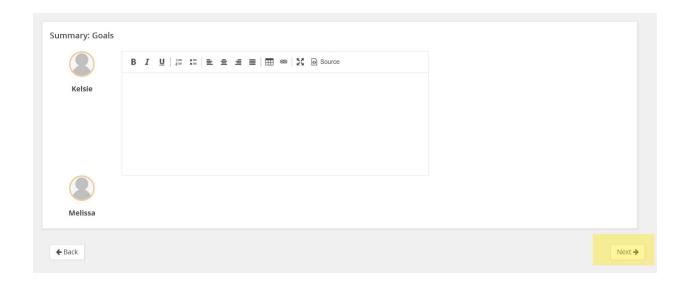


- Link journal entries by clicking "Link journal entry" with the down arrow next to "Add comment" and selecting the journal entry and pushing "Link."
- Upload documents by clicking the down arrow next to "Add comment" and selecting Upload file, then pushing "Choose File," selecting the file you would like to upload, then pushing "Upload file."

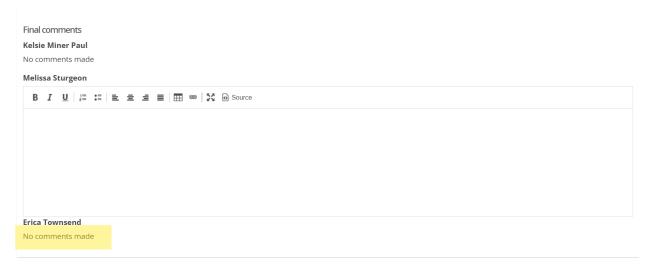




1. Leave final comments in the "Summary: Goals" text box. When finished, push the "Next" button to move on to the Next steps section tab.

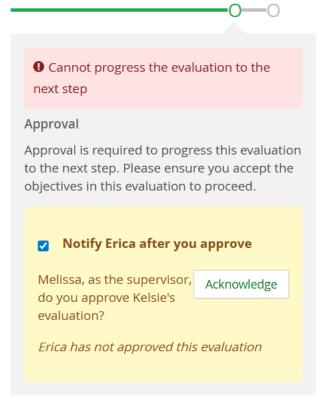


Review the guidance on the **Next steps** page, then review any final comments the employee made and leave any final supervisor comments in the Final comments text box.



Push "**Acknowledge**" to progress the evaluation to the skip level supervisor to review and sign-off. Please note, per policy the evaluation must be signed off by the skip-level supervisor to proceed to the next step, **Employee/Supervisor Review Discussion.** 

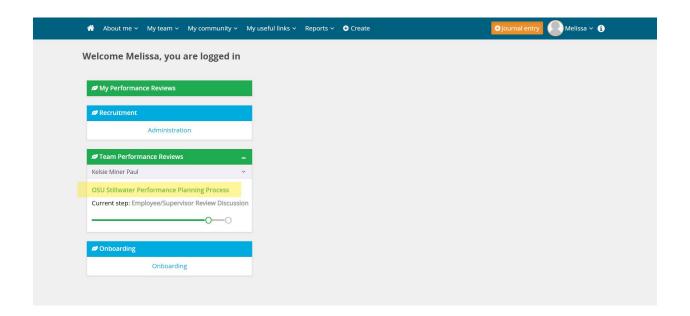
Your next step: Employee/Supervisor Review Discussion



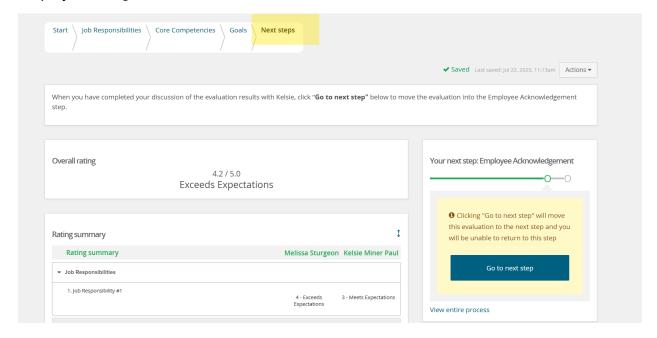
View entire process

## Completing Employee/Supervisor Review Discussion

The supervisor receives an email stating that the higher level supervisor has completed their review and signed off. The Employee/Supervisor Review Discussion step may be launched at this time. This step will be available to the supervisor for 30 days. This can be accessed with a link in the email or within the review at talent.okstate.edu. Select the employee evaluation that you would like to progress by clicking on the green text under the employee's name listed under "Team Performance Reviews."

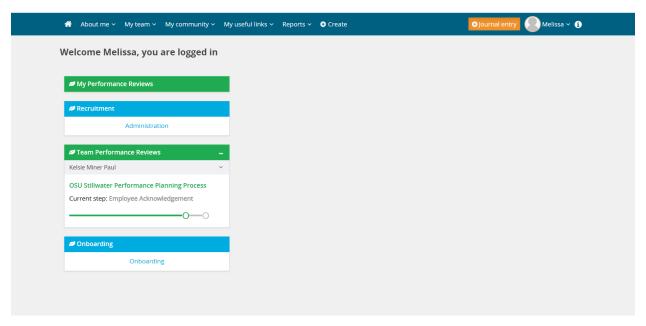


Review the guidance on the **Start** page and complete a discussion with the employee. Once the discussion has been completed, push the "**Next steps**" section tab. Review the text in the yellow box and click "**Go to next step**" to move the evaluation to the Employee Acknowledgment step. This will progress the evaluation and send an email to the employee to sign-off on the evaluation.



#### Employee Acknowledgment

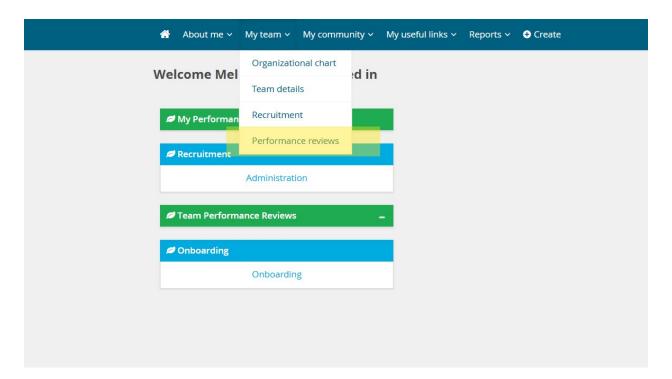
The supervisor will not have access to the evaluation during the Employee Acknowledgment step.



- No action is required from the supervisor during this step. The employee will
  receive an email notifying them that their performance evaluation requires a
  signature within 14 days. They will log into the portal using the link in the email or
  by visiting talent.okstate.edu.
- Their signature will be preceded by the following statement: "I acknowledge that I have seen this report and have been apprised of my evaluation. I understand that I may make a written statement to my supervisor within ten working days following. If a statement is submitted within ten working days, it will be attached to this evaluation report. If I choose to make a written statement below in the final comments box, I will notify my supervisor." Written statements should be sent by the employee to the supervisor. Employee statements must be submitted within the first 10 days following the evaluation meeting.

## Completing a review and accessing past reviews

 Once the employee has signed off on their evaluation, they will no longer be able to access the evaluation from the home screen. To access completed evaluations, hover over "My Team," and click "Performance reviews."



2. From here, the supervisor may utilize the search features to find employee evaluations. If looking for complete evaluations, please ensure that the status is **Complete** (as shown below).

