

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	<u>Network</u> and <u>Out-of-Network</u> : \$3,300 Individual / \$6,600 Family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. Certain <u>preventive care</u> is covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	<u>Network</u> and <u>Out-of-Network</u> : \$6,900 Individual / \$13,800 Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, balance-billing charges, preauthorization penalties, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>www.bcbsok.com</u> or call 1-877-258-6781 for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network</u> <u>provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common		What You Will Pay			
Medical Event	Services You May Need	<u>Network Provider</u> (you will pay the least)	Out-of-Network Provider (you will pay the most)	Limitations, Exceptions, & Other Important Information	
	Primary care visit to treat an injury or illness	20% coinsurance	50% coinsurance	Telemedicine visits are available, please refer to your <u>plan</u> policy for more details.	
	<u>Specialist</u> visit	20% coinsurance	50% coinsurance	None	
If you visit a health care <u>provider's</u> office or clinic	Preventive care/screening/immunization	No Charge; <u>deductible</u> does not apply	30% coinsurance	You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services needed are <u>preventive</u> . Then check what your <u>plan</u> will pay for. No Charge for mammograms, child immunizations, or certain <u>diagnostic</u> <u>tests</u> <u>Out-of-Network</u> .	
	Diagnostic test (x-ray, blood work)	20% coinsurance	50% coinsurance	None	
lf you have a test	Imaging (CT/PET scans, MRIs)	20% coinsurance	50% coinsurance	Must call BCBS customer service prior to obtaining a CT scan or MRI or incur \$100 additional charge.	
If you need drugs to treat your illness or	Preferred generic drugs	20% coinsurance	20% coinsurance	Applies after benefit period <u>deductible</u> is met. Retail limited to 34-day supply. Mail order and ESN limited to 102-day	
condition	Non-preferred generic drugs	20% coinsurance	20% coinsurance		
More information about <b>prescription</b>	Preferred brand drugs	20% coinsurance	20% coinsurance	supply of maintenance drugs. Payment of the difference between the cost of a brand name drug and a generic may be required if a generic drug is available. <u>Specialty drugs</u> should be obtained from <u>Network</u> specialty pharmacy <u>provider</u> . Limited to a 30-day supply. Mail order is not covered.	
drug coverage is available at	Non-preferred brand drugs	20% coinsurance	20% coinsurance		
https://www.bcbsok.co m/member/prescriptio	Specialty drugs	20% coinsurance	20% coinsurance		
<u>n-drug-plan-</u> information/pharmacy- prescription-plan- information	Non-preferred specialty drugs	20% coinsurance	20% coinsurance		

		What You Will Pay		
Common Medical Event	Services You May Need	<u>Network Provider</u> (you will pay the least)	Out-of-Network Provider (you will pay the most)	Limitations, Exceptions, & Other Important Information
If you have	Facility fee (e.g., ambulatory surgery center)	20% coinsurance	50% coinsurance	Elective abortion is not covered.
outpatient surgery	Physician/surgeon fees	20% coinsurance	50% coinsurance	None
If you need immediate medical	Emergency room care	Facility Charges: 20% <u>coinsurance</u> ER Physician Charges: 20% <u>coinsurance</u>	Facility Charges: 20% <u>coinsurance</u> ER Physician Charges: 20% <u>coinsurance</u>	None
attention	Emergency medical transportation	No Charge after <u>deductible</u>	No Charge after deductible	None
	<u>Urgent care</u>	20% coinsurance	50% coinsurance	None
lf you have a	Facility fee (e.g., hospital room)	20% coinsurance	50% coinsurance	Preauthorization required; \$500 penalty if not preauthorized Out-of-Network.
hospital stay	Physician/surgeon fees	20% coinsurance	50% coinsurance	None
lf you need mental health, behavioral health, or substance	Outpatient services	20% <u>coinsurance</u>	50% coinsurance	<u>Preauthorization</u> required for certain services. Telemedicine visits are available, please refer to your <u>plan</u> policy for more details.
abuse services	Inpatient services	20% coinsurance	50% coinsurance	Preauthorization required; \$500 penalty if not preauthorized Out-of-Network.
16	Office visits	20% <u>coinsurance</u>	50% <u>coinsurance</u>	<u>Cost sharing</u> does not apply for <u>preventive services</u> . Depending on the type of services, a <u>coinsurance</u> or <u>deductible</u> may apply. Maternity care may
lf you are pregnant	Childbirth/delivery professional services	20% coinsurance	50% coinsurance	include tests and services described elsewhere in the SBC (i.e. ultrasound).
	Childbirth/delivery facility services	20% coinsurance	50% coinsurance	Preauthorization required; \$500 penalty if not preauthorized Out-of-Network.

		What You Will Pay			
Common Medical Event	Services You May Need	<u>Network Provider</u> (you will pay the least)	Out-of-Network Provider (you will pay the most)	Limitations, Exceptions, & Other Important Information	
	Home health care	20% <u>coinsurance</u>	50% <u>coinsurance</u>	100 visit limit per benefit period. <u>Preauthorization</u> required; \$500 penalty if not preauthorized <u>Out-of-Network</u> .	
lf you need help	Rehabilitation services	20% coinsurance	50% coinsurance	Outpatient: Combined 25 visit limit per benefit period for physical, occupational, speech, and muscle manipulation therapies.	
recovering or have other	Habilitation services	20% coinsurance	50% coinsurance	<ul> <li>Inpatient: 30-day limit per benefit period.</li> <li><u>Preauthorization</u> required; \$500 penalty if not preauthorized <u>Out-of-Network</u>.</li> </ul>	
special health needs	Skilled nursing care	20% <u>coinsurance</u>	50% coinsurance	100-day limit per benefit period. <u>Preauthorization</u> required; \$500 penalty if not preauthorized <u>Out-of-Network</u> .	
	Durable medical equipment	20% <u>coinsurance</u>	50% coinsurance	<u>Medically necessary</u> rental or purchase at the <u>plan's</u> discretion.	
	Hospice services	20% <u>coinsurance</u>	50% coinsurance	<u>Preauthorization</u> required; \$500 penalty if not preauthorized <u>Out-of-Network</u> .	
lf your child	Children's eye exam	Not Covered	Not Covered	None	
needs dental or	Children's glasses	Not Covered	Not Covered	None	
eye care	Children's dental check-up	Not Covered	Not Covered	None	
Excluded Services	<u>s</u> & Other Covered Services:				
Services Your Pla				d a list of any other <u>excluded services</u> .)	
<ul> <li>Acupuncture</li> </ul>		nless the life of the mother i	<b>e</b> ,	e eye care (Adult)	
Cosmetic surger		d coverage for children)	Routine		
Dental care (Adult)            Long-term care            Weight loss programs					
Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)					
<ul> <li>Bariatric surgery (member must be enrolled in the health <u>plan</u> for 2 consecutive years in order to be eligible, services must be performed at a Blue Distinction Center of Excellence)</li> <li>Chiropractic care</li> </ul>					

\* For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.bcbsok.com</u>.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: For group health coverage contact the plan, Blue Cross and Blue Shield of Oklahoma at 1-877-258-6781 or visit www.bcbsok.com. For group health coverage subject to ERISA, contact the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform. For non-federal governmental group health plans, contact Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or www.cciio.cms.gov. Church plans are not covered by the Federal COBRA continuation coverage rules. If the coverage is insured, individuals should contact their state insurance regulator regarding their possible rights to continuation coverage under State law. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: For group health coverage subject to ERISA: Blue Cross and Blue Shield of Oklahoma at 1-877-258-6781 or visit <u>www.bcbsok.com</u>, the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>, and the Oklahoma Department of Insurance, Consumer Protection at 1-800-522-0071 or <u>www.oid.ok.gov</u>. For non-federal governmental group health <u>plans</u> and church <u>plans</u> that are group health <u>plans</u>, Blue Cross and Blue Shield of Oklahoma at 1-877-258-6781 or visit <u>www.bcbsok.com</u> or contact the Oklahoma Department of Insurance, Consumer Protection at 1-800-522-0071 or <u>www.oid.ok.gov</u>. For non-federal governmental group health <u>plans</u> and church <u>plans</u> that are group health <u>plans</u>, Blue Cross and Blue Shield of Oklahoma at 1-877-258-6781 or visit <u>www.bcbsok.com</u> or contact the Oklahoma Department of Insurance, Consumer Protection at 1-405-521-2991 or <u>www.oid.ok.gov</u>. Additionally, a consumer assistance program can help you file your appeal. Contact the Oklahoma Department of Insurance's Consumer Health Assistance Program at 1-405-521-2991 or visit <u>www.cms.gov/CCIIO/Resources/Consumer-Assistance-Grants/ok.html</u>.

# Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

## Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

### Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-877-258-6781. Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-877-258-6781. Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-877-258-6781. Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-877-258-6781.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

# About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

<b>Peg is Having a Baby</b> (9 months of <u>in-network</u> pre-natal care and a hospital delivery)		Managing Joe's type 2 Diabetes (a year of routine <u>in-network</u> care of a well- controlled condition)		Mia's Simple Fracture ( <u>in-network</u> emergency room visit and follow up care)	
<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist coinsurance</u></li> <li>Hospital (facility) <u>coinsurance</u></li> <li>Other <u>coinsurance</u></li> </ul>	\$3,300 20% 20% 20%	<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist coinsurance</u></li> <li>Hospital (facility) <u>coinsurance</u></li> <li>Other <u>coinsurance</u></li> </ul>	\$3,300 20% 20% 20%	<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist coinsurance</u></li> <li>Hospital (facility) <u>coinsurance</u></li> <li>Other <u>coinsurance</u></li> </ul>	\$3,300 20% 20% 20%
This EXAMPLE event includes service Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood Specialist visit (anesthesia)	;	This EXAMPLE event includes service <u>Primary care physician</u> office visits (inclu- disease education) <u>Diagnostic tests</u> (blood work) <u>Prescription drugs</u> <u>Durable medical equipment</u> (glucose me	ding	This EXAMPLE event includes servin Emergency room care (including medic supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therap	cal
Total Example Cost	\$12,700	Total Example Cost	\$5,600	Total Example Cost	\$2,800
In this example, Peg would pay: Cost Sharing		In this example, Joe would pay: Cost Sharing		In this example, Mia would pay: Cost Sharing	
Deductibles	\$3,300	Deductibles	\$3,300	Deductibles	\$2,800
<u>Copayments</u>	\$0	<u>Copayments</u>	\$0	<u>Copayments</u>	\$0

Coinsurance

Limits or exclusions

The total Joe would pay is

	+ - <b>)</b>	
<u>Copayments</u>	\$0	
Coinsurance	\$1,900	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$5,260	

What isn't covered

\$0

\$0

\$2,800

Coinsurance

Limits or exclusions

The total Mia would pay is

What isn't covered

\$400

\$20

\$3,720

#### Health care coverage is important for everyone.

If you, or someone you are helping, have questions, you have the right to get help and information in your language at no cost. To talk to an interpreter, call 855-710-6984. We provide free communication aids and services for anyone with a disability or who needs language assistance.

We do not discriminate on the basis of race, color, national origin, sex, gender identity, age, sexual orientation, health status or disability. If you believe we have failed to provide a service, or think we have discriminated in another way, contact us to file a grievance.

Office of Civil Rights Coordinator	Phone:	855-664-7270 (voicemail)	
300 E. Randolph St., 35≏ Floor	TTY/TDD:	855-661-6965	
Chicago, IL 60601	Fax:	855-661-6960	

You may file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, at:

U.S. Dept. of Health & Human Services 200 Independence Avenue SW Room 509F, HHH Building 1019 Washington, DC 20201

it of Health and Huma	an Services, Office for Civil Rights, at:
Phone:	800-368-1019
TTY/TDD:	800-537-7697
Complaint Portal:	https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf
Complaint Forms:	https://www.hhs.gov/civil-rights/filing-a-
	complaint/complaint-process/index.html

To receive language or communication assistance free of charge, please call us at 855-710-6984.
Llámenos al 855-710-6984 para recibir asistencia lingüística o comunicación en otros formatos sin costo.
لطقى المساعدة اللغوية أو التواصل مجانًا، برجي الاتصال بنا على الرقم 6984-710-855.
如欲獲得免費語言或溝通協助,諸撥打855-710-6984與我們聯絡。
Pour bénéficier gratuitement d'une assistance linguistique ou d'une aide à la communication, veuillez nous appeler au 855-710-6984.
Um kostenlose Sprach- oder Kommunikationshilfe zu erhalten, rufen Sie uns bitte unter 855-710-6984 an.
ભાષા અથવા સંચાર સહાય મફતમાં મેળવવા માટે, કૃપા કરીને અમને 855-710-6984 પર કૉલ કરો.
निःशुल्क भाषा या संचार सहायता प्राप्त करने के लिए, कृपया हमें 855-710-6984 पर कॉल करें।
Per assistenza gratuita alla lingua o alla comunicazione, chiami il numero 855-710-6984.
언어 또는 의사소통 지원을 무료로 받으려면 855-710-6984번으로 전화해 주세요.
Niná: Doo bilagáana bizaad dinits'á'góó, shá ata' hodooni nínízingo, t'áájíík'eh bee náhaz'á. 1-866-560-4042 jį' hodíilni.
برای دریافت کمک زیادی یا ارتباطی رایگان، لطفاً با شماره 6984-710-855 مماس بگیرید.
Aby uzyskać bezpłatną pomoc językową lub komunikacyjną, prosimy o kontakt pod numerem 855-710-6984.
Чтобы бесплатно воспользоваться услугами перевода или получить помощь при общении, звоните нам по телефону 855-710-6984.
Para makatanggap ng tulong sa wika o komunikasyon nang walang bayad, pakitawagan kami sa 855-710-6984.
مفت میں زیان یا مواصلت کی مدد موصول کرنے کے لیے، براہ کرم ہمیں 6984-710-855 پر کال کریں۔
Để được hỗ trợ ngôn ngữ hoặc giao tiếp miễn phí, vui lòng gọi cho chúng tôi theo số 855-710-6984.