WebFOCUS Gives The Following Error Message

Option 1. Fix For Internet Explorer.

IE seems to have intermittent problems but this fix should help. It requires a two step procedure. It is a lengthy process but has shown to be effective when using IE.

The following option should be done from biweekly to at least once a month to make sure internet files do not become excessive.

First Step

1. Start your Browser (Internet Explorer).
2. Go to **Tools**, then click on **Internet Options**.
3. Next click on the **Delete** button in the center.
4. Next click on Delete all near the bottom. This may take up to a few minutes to complete.

Second Step

The following is a one time process and is the main change to help with the login issue.
1. Start IE – Select **Tools**, then **Internet Options**
2. Next click on **Security** Tab
3. Next click on **Local Intranet**
4. Next Click on **Sites**
5. In the **Add this website to the zone**
6. Type in: https://webfocus.okstate.edu
7. Next click on **Add**
8. Insert **Check Mark** as shown
9. Back to **Security** Tab and select **Custom level**
10. Scroll to bottom of window to select: **Automatic logon with current.........**
11. Then: **OK**

Screen Prints shown below

1. **Tools- Internet Options**
2. Click on: **Security** Tab
3. Click on: **Local Intranet**
4. Select: **Sites**
5. Insert **Check Mark** as shown.
6. Select: **Advanced**

7. Type in: **https://webfocus.okstate.edu** - Then **Add**
8. Insert **Check Mark** as shown.
9. Back to **Security** Tab and select **Custom level**

10. Scroll to bottom of window to select: **Automatic logon with current**

11. Then: **OK**
Option 2.
Download Firefox at the website show below. It is a more secure browser than Internet Explorer. It also reminds you to delete internet files when you exit the browser. It is FREE.