

WebFOCUS Gives The Following Error Message



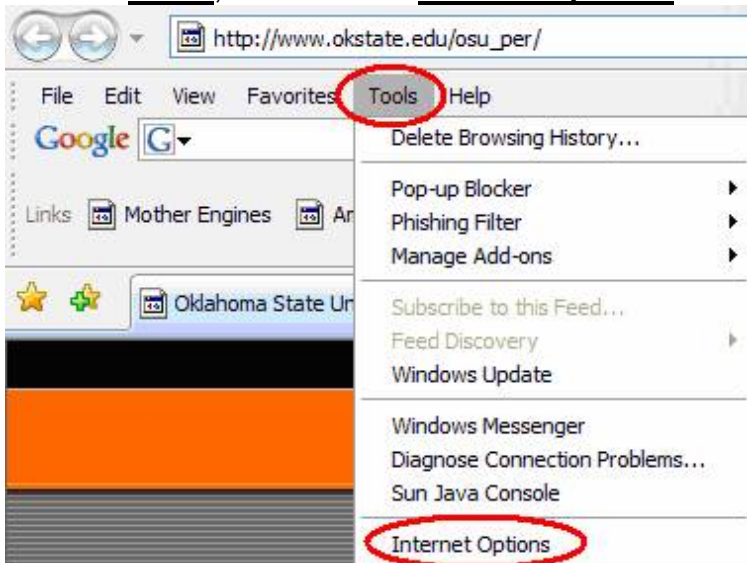
Option 1. Fix For Internet Explorer.

IE seems to have intermittent problems but this fix should help. It requires a two step procedure. **It is a lengthy process but has shown to be effective when using IE.**

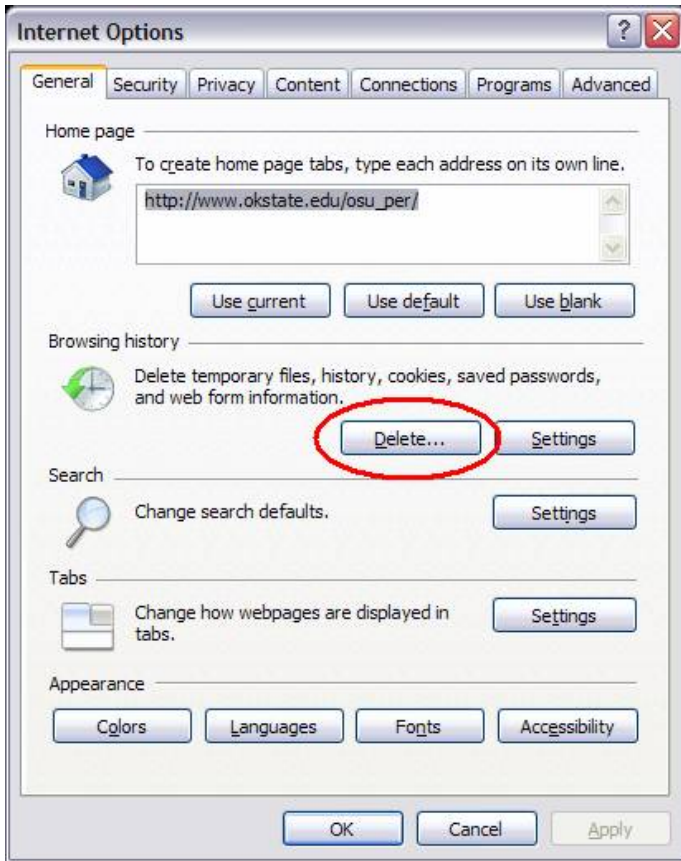
The following option should be done from biweekly to at least once a month to make sure internet files do not become excessive.

First Step

1. Start your Browser (Internet Explorer).
2. Go to **Tools**, then click on **Internet Options**.



3. Next click on the **Delete** button in the center.



4. Next click on **Delete all** near the bottom.
This may take up to a few minutes to complete.

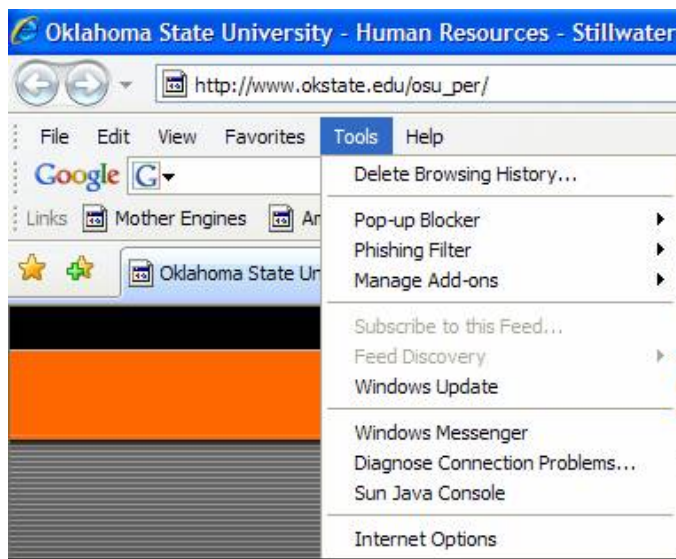


Second Step

The following is a one time process and is the main change to help with the login issue.

1. Start IE – Select **Tools**, then **Internet Options**
2. Next click on **Security** Tab
3. Next click **Local Intranet**
4. Next Click on **Sites**
5. In the **Add this website to the zone**
6. **Type** in: https://webfocus.okstate.edu
7. Next click on **Add**
8. Insert **Check Mark** as shown
9. Back to **Security** Tab and select **Custom level**
10. Scroll to bottom of window to select: **Automatic logon with current.....**
11. Then: **OK**

Screen Prints shown below



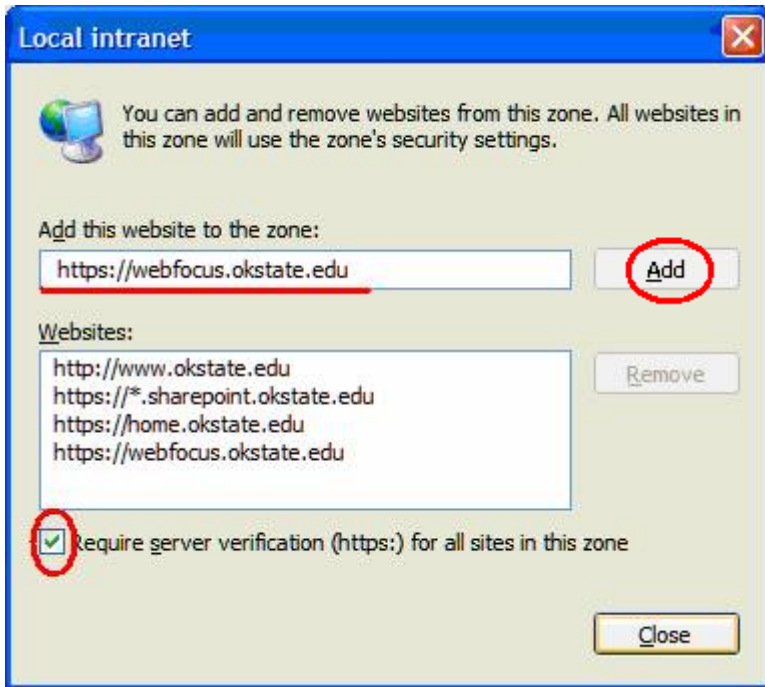
1. **Tools- Internet Options**
2. Click on: **Security** Tab
3. Click on: **Local Intranet**
4. Select: **Sites**



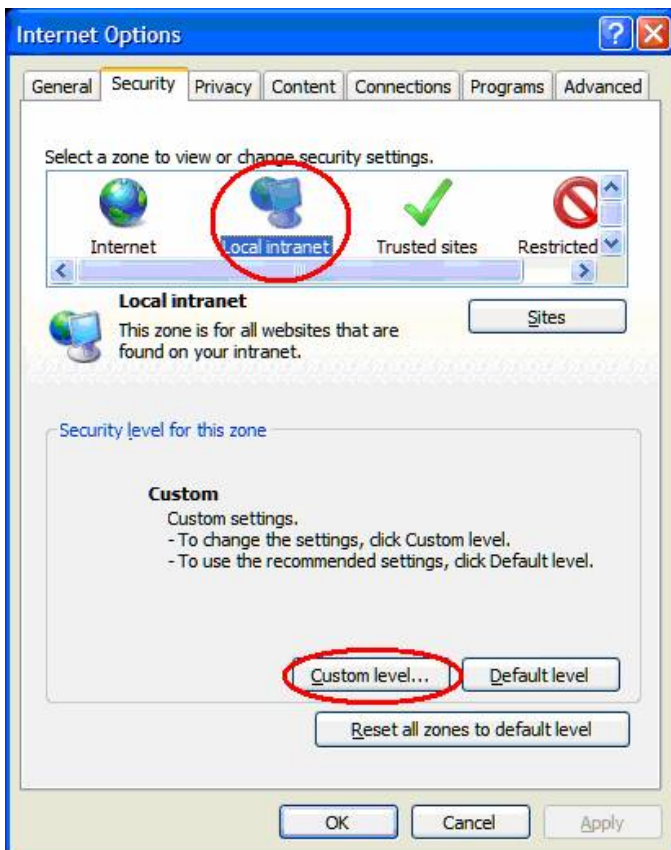
5. Insert **Check Mark** as shown
6. Select: **Advanced**



7. Type in: **https://webfocus.okstate.edu** - Then **Add**
8. Insert **Check Mark** as shown

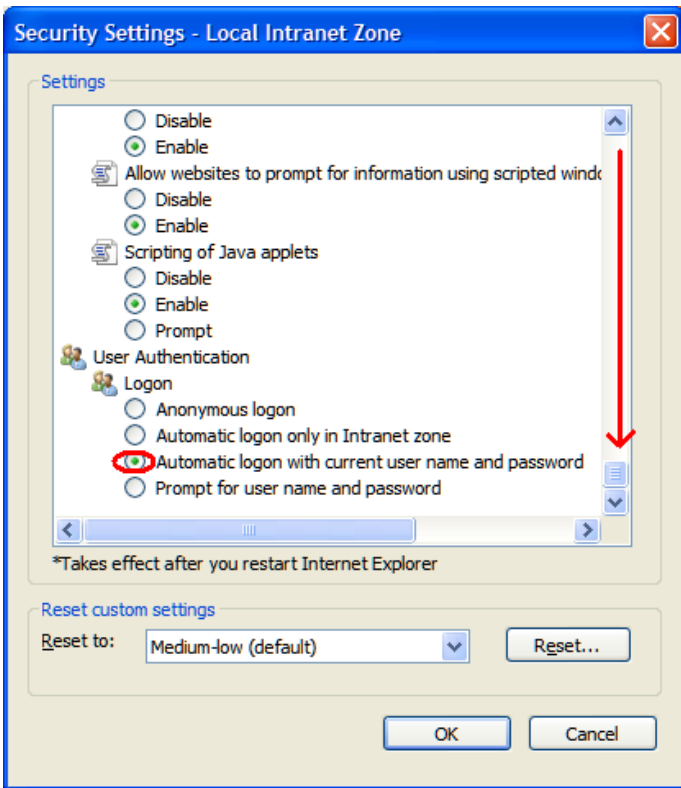


9. Back to **Security** Tab and select **Custom level**



10. Scroll to bottom of window to select: **Automatic logon with current.....**

11. Then: **OK**



Option 2.

Download Firefox at the website show below. It is a more secure browser than Internet Explorer. It also reminds you to delete internet files when you exit the browser. It is FREE.

Download here: <http://www.mozilla.com/en-US/firefox/>